

LeadPilot / LEADPILOT LIMITED

Effective date: 8 May 2026

Version: 1.0

Contact: leadpilot.ltd@outlook.com



1. Acceptance of Terms

By accessing or using the LeadPilot website, submitting an enquiry, or interacting with LeadPilot, you agree to these Terms of Service.

If you do not agree to these Terms, you must not use our services or website.

2. LeadPilot's Services

LeadPilot provides lead management and lead relay services only.

LeadPilot collects customer enquiries and may pass those enquiries to independent third-party businesses or contractors ("Clients").

LeadPilot does not provide the physical services requested by customers and is not a party to any agreement between a customer and a Client.

3. Customer Enquiries

By submitting an enquiry, you:

- Confirm that your information is accurate and lawful
- Authorise LeadPilot to share your information with one or more Clients
- Agree that Clients may contact you by phone, SMS, email, or other reasonable communication methods

LeadPilot may reject, remove, block, or refuse to relay enquiries at its discretion.

4. Independent Clients

Clients are independent third-party businesses.

LeadPilot is not responsible for any Client's:

- Pricing or quotes
- Availability
- Workmanship
- Advice or recommendations
- Conduct or communication
- Licences or qualifications
- Insurance or safety practices

- Delays, disputes, or cancellations
- Service outcomes

Customers are responsible for assessing whether a Client is suitable before engaging their services.

5. Website Use

You must not:

- Use the website unlawfully
- Submit false or misleading enquiries
- Attempt to interfere with website functionality or security
- Upload malicious software or harmful material
- Copy or misuse LeadPilot content, systems, branding, workflows, or intellectual property

LeadPilot may suspend or restrict access to the website at any time.

6. Intellectual Property

All intellectual property relating to LeadPilot, including branding, website content, workflows, CRM structures, automations, systems, copy, and business processes, remains the property of LeadPilot or its licensors.

You may not reproduce, distribute, modify, reverse engineer, or commercially exploit any LeadPilot material without written permission.

7. Website Availability

LeadPilot does not guarantee uninterrupted or error-free website access.

The website and services are provided on an “as is” and “as available” basis.

8. Limitation of Liability

To the fullest extent permitted by law, LeadPilot is not liable for any direct, indirect, incidental, consequential, or business losses arising from:

- Use of the website
- Submission of enquiries
- Client conduct or services
- Delays or service failures
- Third-party systems or platforms
- Data loss or interruptions

Nothing in these Terms excludes rights that cannot legally be excluded under New Zealand law.

9. Indemnity

You agree to indemnify LeadPilot against claims, liabilities, damages, losses, or expenses arising from your misuse of the website, unlawful conduct, or breach of these Terms.

10. Changes to Terms

LeadPilot may update these Terms at any time. Continued use of the website or services after changes are published constitutes acceptance of the updated Terms.

11. Governing Law

These Terms are governed by the laws of New Zealand.

Any disputes arising from these Terms will be subject to the jurisdiction of the New Zealand courts.